

Contact, Billing and Payment Information

Member Services

24/7/365 service hotline for enrollees and dependents

Assistance with emergencies, Guarantee of Payment (GOP) requests, ID card requests and other service related requests

Call +1.877.844.0280

Call +1.763.274.7362

Fax +1.877.370.4150

Claim Mailing Address

UHC Global Insurance

P.O. Box 740111

Atlanta, GA 30374-0111

Eligibility Analyst

Assists during implementation with initial enrollments

Resource for loading and supporting eligibility files and questions

Process member enrollment additions, changes and terminations as requested by group

Tyler Bilodeau

Call (952) 202-1603

Email tyler.bilodeau@uhcglobal.com

Email ExpatInsurance_Eligibility@uhcglobal.com

Dedicated Client Service Manager

Serves as centralized point of contact for service-related issues

Assists group with questions regarding visa letters and membership certificate requests, claim and assistance case escalations, billing, as well as access to online services and tools

Assists with questions regarding network providers

Michelle Crevoiserat

Call +1.603.224.5509

Email michelle.crevoiserat@uhcglobal.com

Strategic Client Executive

Responsible for overall account management from implementation to renewal

Collaborates with group on product and member communication strategies

Evaluates reports and data

Delivers annual renewal to client

Jessica Wanner

Call +1.763.283.4812

Email jessica.wanner@uhcglobal.com