

## **Medicaid Fee-For-Service (FFS) Pharmacy Benefits April 2021 - FAQs**

Assistors may use the information below to answer questions from consumers who are enrolled in Medicaid Fee-For-Service about their Medicaid prescription drug benefits.

### **1. What drugs are included in Medicaid Fee-For-Service (FFS)?**

Medicaid Fee-For-Service covers outpatient drugs and other products covered under the Outpatient Formulary. This includes outpatient prescription, over-the-counter drugs and some medical supplies. Medicaid FFS does not typically include drugs or injections you receive during a doctor's appointment or hospital stay. A list of outpatient drugs can be found online at: <https://www.emedny.org/info/formfile.aspx>.

### **2. What supplies are covered under Medicaid FFS?**

Blood pressure kits and incontinence supplies are some of the supplies included in the FFS program. For a general list of covered medical supplies, please visit: <https://member.emedny.org/>.

For a full list of covered supplies, please refer to:

[https://www.emedny.org/ProviderManuals/Pharmacy/PDFS/Pharmacy\\_Procedure\\_Codes.pdf](https://www.emedny.org/ProviderManuals/Pharmacy/PDFS/Pharmacy_Procedure_Codes.pdf).

Please note: Diabetic supplies are included in the FFS program and are part of the Preferred Diabetic Supply Program. Information may be found here:

<https://newyork.fhsc.com/providers/diabeticsupplies.asp>.

### **3. What card do I need to use at the pharmacy?**

You will need to show your pharmacist your Medicaid Card. This will tell them your Client Identification Number (CIN).

### **4. I need my prescription, but I can't find my CBIC or I have not received my new one yet. What can I do?**

If the consumer does not have their CBIC, the CIN can be provided only if coverage is currently active.

### **5. Will my Pharmacy accept FFS Medicaid?**

Most pharmacies accept FFS Medicaid. Assistors should utilize the Medicaid Members website for consumers here: <https://www.emedny.org/member>. You just need to know the name of the pharmacy and the county (or address) of the pharmacy that the consumer uses to check on this for them.

The consumer can also contact their pharmacy to see if they accept Medicaid FFS. Consumers can also search for FFS pharmacies using the website listed above.

### **6. My Pharmacy doesn't take FFS Medicaid. Can I get my prescription transferred to another pharmacy?**

A pharmacy can transfer a one-time fill of a non-controlled substance to another pharmacy at the request of the consumer. After that the consumer must contact the new pharmacist or prescribing doctor to obtain a new prescription at the new pharmacy.

#### **7. What if my medication is not covered under FFS Medicaid?**

The Medicaid FFS Formulary covers a broad range of drugs. A list of outpatient drugs can be found online at: <https://www.emedny.org/info/formfile.aspx>.

Refer the consumer to their doctor and advise them that the doctor may need to change the prescription to a drug that is covered. They can also work with their pharmacist to help find a product that is covered. The doctor can also request an authorization to let them continue taking the same drug. You may also refer to question 11 and direct the doctor to the Magellan CCC.

#### **8. Can I use Express Scripts to get my medications?**

Express Scripts is a pharmacy benefit manager through a health plan. Consumers will need to use a pharmacy that accepts FFS Medicaid and present their Benefit card. Most pharmacies accept Medicaid. Express Scripts also has mail order pharmacies. Consumers can check to see if the Express Scripts mail order pharmacy you are using accepts FFS Medicaid at <https://www.emedny.org/member>. When searching, be sure to use the pharmacy name that is on the label on your prescription bottle.

#### **9. How do I know if my prescriptions are covered? How will I know if my prescriptions require prior approval?**

Members and Assistors may utilize the following site to confirm if a medication is covered under FFS:

<https://member.emedny.org/>.

- The website will indicate whether a medication requires prior authorization. The consumer should be directed to contact the prescriber or the pharmacist. The pharmacist may reach out to doctor to the change the prescription or direct the doctor to call the Magellan CCC (Pharmacy Prior Authorization Line) at 1-877-309-9493 to obtain prior authorization.

A full list of medications can be searched for on the following site:

<https://www.emedny.org/info/formfile.aspx>.

- If a drug listed on the FFS Formulary has a PA Code “G” the medication could require prior authorization. The consumer should be directed to contact the prescriber or the pharmacist. The pharmacist may reach out to doctor to the change the prescription or direct the doctor to call the Magellan CCC (Pharmacy Prior Authorization Line) at 1-877-309-9493 to obtain prior authorization. You may also refer to question 11.

#### **10. Does my pharmacy accept Medicaid FFS? Where can I find a list of pharmacies enrolled in the FFS program?**

Members and Assistors may utilize the following site to confirm FFS enrolled pharmacies:

<https://member.emedny.org/>.